

DATE: August 26, 2025
TO: 911 Emergency Response Advisory Committee
FROM: Connie Shepperd, Sparks Police Department, Police Service Manager, 775-353-2241 ext. 5550, cshepperd@cityofsparks.us
THROUGH: Chris Cawforth, Chief of Police
SUBJECT: REQUEST FOR TRAINING REIMBURSEMENT FOR SPARKS POLICE DEPARTMENT PSAP (Public Safety Answering Point) [For possible action] - A review, discussion, and possible action to approve, deny or otherwise modify a request for reimbursement for Sparks Police Department PSAP for the costs associated with Priority Dispatch IAED EFD certifications for two (2) Emergency Communications Dispatchers for Sparks Police Department PSAP, in the amount of \$850.00.

SUMMARY

REQUEST FOR TRAINING REIMBURSEMENT FOR SPARKS POLICE DEPARTMENT PSAP (Public Safety Answering Point) [For possible action] - A review, discussion, and possible action to approve, deny or otherwise modify a request for reimbursement for Sparks Police Department PSAP for the costs associated with Priority Dispatch IAED EFD certifications for two Emergency Communications Dispatchers for Sparks Police Department PSAP, in the amount of \$850.00.

NRS APPLICABLE:

NRS 244A.7645 provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is the primary Public Safety Answering Points (PSAP) for Sparks Police Department.

PREVIOUS ACTION & BACKGROUND

The 911 Emergency Response Advisory Committee first approved the use of ProQA for Washoe PSAP in 2015 and has approved the annual cost/fees each year. In 2018 Reno PSAP requested funding for EPD and EFD, which was also granted by this Committee.

On July 21, 2022, the E911 Emergency Response Advisory Committee approved reimbursement for Washoe County Sheriff's Office Communications for the costs associated with IAED EFD/EMD/EPD software training recertification.

In May 2020, and on November 17, 2022, funding was approved for Sparks ProQA EFD. Today's request is for reimbursement for two (2) Priority Dispatch IAED EFD software training certifications for two (2) new dispatchers for Sparks PSAP.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to reimburse Sparks Police Department PSAP for the costs associated with Priority Dispatch IAED EFD certifications for two (2) Emergency Communications Dispatchers for Sparks Police Department PSAP, in the amount of \$850.00.

POSSIBLE MOTION

Move to approve the recommendation to reimburse Sparks Police Department PSAP in the amount of \$850.00 for the costs associated with two (2) Priority Dispatch IAED EFD certifications.

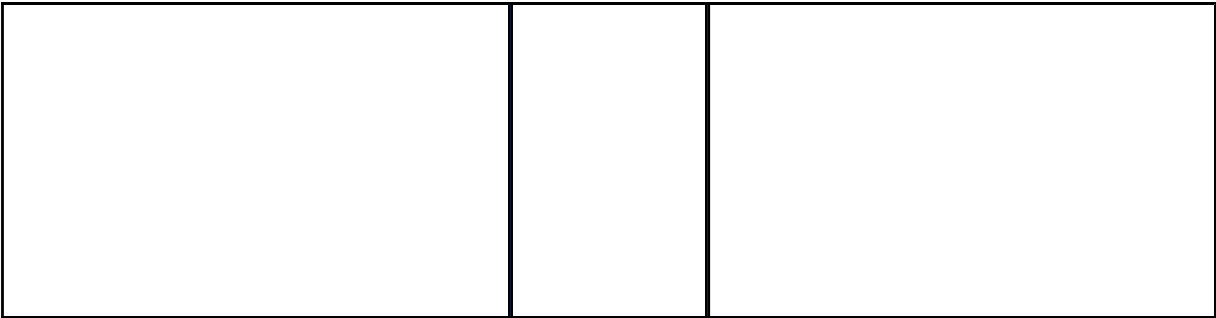
Shepperd, Connie

From: Glenn, Cheyenne
Sent: Wednesday, August 6, 2025 8:18 AM
To: Shepperd, Connie
Subject: FW: Your Medical Priority Consultants, Inc. dba Priority Dispatch Corp. receipt [#1850-3297]

From: Medical Priority Consultants, Inc. dba Priority Dispatch Corp. <receipts+acct_1OPsCqDgNXS6MyOS@stripe.com>
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Receipt from Medical Priority Consultants, Inc. dba
Priority Dispatch Corp.

Receipt #1850-3297

AMOUNT PAID	DATE PAID	PAYMENT METHOD
\$425.00	Aug 6, 2025, 9:14:31 AM	 0619

SUMMARY

EFD 8.0 - Remote (402388) × 1	\$425.00
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Amount paid

\$425.00

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Shepperd, Connie

From: Lyttle, Paige
Sent: Wednesday, August 6, 2025 8:13 AM
To: Shepperd, Connie
Subject: FW: Your Medical Priority Consultants, Inc. dba Priority Dispatch Corp. receipt [#1979-1984]

Paige Lyttle

Paige Lyttle
Emergency Communications Dispatcher
Sparks Police Department
775-353-2231
775-353-2491 FAX
plyttle@cityofsparks.us

[SparksPolice.com](https://www.sparkspolice.com) [Facebook](#) [Twitter](#)



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Receipt from Medical Priority Consultants, Inc. dba Priority Dispatch Corp.

Receipt #1979-1984

AMOUNT PAID

\$425.00

DATE PAID

Aug 6, 2025, 9:10:11 AM

PAYMENT METHOD

 - 0619

SUMMARY

EFD 8.0 - Remote (402388) × 1

\$425.00

Amount paid

\$425.00

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